

Patient Participation Group Meeting 02/05/2017

Present – David Chung (DC), Mohan Sekeram (MS), Leon Bell (LB), Yvonne Goodwin (YG), Joseph Uwagba (JU), Avril Borg (AB), Anutope Ogunbambo (AO), Hamed Khan HK)

1. Apologies
Ekta
2. Matters arising from last meeting.
Bowel screening promotion to be led by Ekta at the practice with Yvonne assisting. Leon to email Ekta and Yvonne to arrange a date.
3. Membership
Contact to be made with Youth Participation Group to try and recruit some younger members into PPG.
To recruit members – to advertise PPG on Church Notice boards around the area and also the Notice Boards at Long Thornton and Pollards Hill. Also notices in school notice boards.
Newsletter – PPG to drive this to increase members, newsletter will be done when relevant information is available not just space fillers.
Practice to do a one-off newsletter to get the process started.
Friends and Family questionnaire to be adapted to include information regarding PPG.
4. Practice Update
Possibility of flyers to be issued to patients regarding works on practice and that car park will be closed.
Paramount – Contractors will start building works approx. next month hopefully ending in October.
There will be an Increase of 6 rooms which means we will be able to offer more services for the community.
Car Park – this should be just for staff and disabled users.
5. Students
With the increase in rooms we will be gaining more students as we are a training practice, these will include Physicians Associate, Pharmacy Students and Paramedic student who will be starting in July.
6. Social Prescribing
There have been 60 referrals to Ray the social prescribing co-ordinator.

7. Dr Joanna Bennet
Dr Joanna Bennet has joined the surgery and is an asset to the team. She is also a Trainer as well.

8. A.O.B
Notice Board with Clinical Staff Pictures and first names so that patients know who they will be seeing.

Patient Online – Need to get patients signed up to this as it will decrease pressure on staff.

9. Next Meeting.
12/07/2017 @ 18.30