

Patient Participation Group Meeting 21/09/2017

Present – David Chung, Mohan Sekeram, Leon Bell, Yvonne Goodwin, Joseph Uwagba, Avril Borg, Anutope Ogunbambo, Ekta Patel, Anna King, Jo Etchart, Chelsea Renehan

1. Apologies  
Hamed Khan
2. Matters arising from last meeting.  
Newsletter: Medical Terminology should be kept to a minimum as patients will not understand the Jargon.  
To be engaging with the younger population, the newsletter should have a Young Persons Section with key information highlighted for them.  
On Next Newsletter could put down the different Awareness months, November is Prostate Cancer Awareness. December Blood Pressure Awareness.
3. Young PPG Members – Chelsea  
What is the age group of members that we are looking to join the PPG. How are we going to target these members – Chelsea suggested that we make the younger population aware of the services that Wide Way offer for them.  
The Chairperson of the Youth Parliament is a Patient of Wide Way so maybe engage with this Patient to try and get younger members.  
PPG needs to build up communication with the younger population.  
Youth Inspectors Programme – Invite an inspector in and see what they think of the Surgery and give advice on how we can improve to engage with the younger patients.  
Action – Dr Sekeram to attend Health Providers meeting.  
Action – Volunteers for Youth engagement
4. Pollards Hill regeneration – Jo Echart  
Pollards Hill is being regenerated by United Living. During this 3 year period they will be refurbishing 800 homes and creating 100 new builds. United living is working together with Merton Council to engage young people. They are also looking at what the Community want.  
United Living are currently looking for an Apprentice in construction.  
Men in Sheds – Is it what the community needs.  
There are many socially isolated people in Pollards hill as English is not their first language. How are we able to engage these people.  
United Living hold regular job fairs in the afternoon. It was suggested that these be held at different times during the day to capture all, like those that go

to work during the day

5. HIN Update

Social Prescribing – NHS wants Volunteers to engage in Social Prescribing (Community Peers).

There are good services in Pollards Hill that can be utilised.

Do we have any thoughts/ideas on how to help the people of Pollards Hill.

There should be a universal approach for younger people.

18/11/17 there is a Diversity event at Vestry Hall. This is hoping the community come together.

Vicar of Church of Ascension is into engaging the community and we could ask if we can do a short speak at a service to engage the community.

Action – To train volunteers on how to demonstrate Bowel Cancer screening.

6. Premises Update

Building is going to plan.

Wide Way is becoming a Hub 8am-8pm, 7 days a week