

Patient Participation Group Meeting 22/03/2018

Present – David Chung (DC), Irina Chung (IC), Mohan Sekeram (MS), Leon Bell (LB), Yvonne Goodwin (YG), Avril Borg (AB), Anutope Ogunbambo (AO), Lynette Catchpole (LC)

Apologies

Ekta Patel, Joseph Uwagba

1. Premises Opening Event
MP Siobhan McDonagh attended opening ceremony.
New extension has made a real difference in space as there are more rooms for the clinicians.
Car park is finally back to normal.
2. PCH PPG Meeting (Primary Care Home)
Clarification has finally been given as to the role of the Primary Care Home.
4 Practices working together to improve the health of residents in Merton.
Each Surgery has their strengths which will be beneficial to residents.
There will be a lot of positives from the patients perspective as they will be able to get an appointment even if not a usual practice as long as they are willing to visit one of the other sites.
This needs to be sold in a positive view to all patients and benefits explained.
Possibility of PPG meetings to be held at different sites.
3. One You Merton
There is Training available to become a ‘One You Merton’ Champion.
This service has a lot to offer and training should be publicised across PCH.
Trainers will come to PPG meetings to train the ‘Champions’.
A coffee morning could be had where information can be given out.
Once a month a stall could be held in reception where information can be given to patients and members of the public.
4. Back Pain Event (Spire)
The event run by Spire was a success.
MS will be working on arranging a diabetes event for September.
Feedback forms for events to be devised by the practice which will be useful for other conferences.
A list should be arranged of all upcoming events.
5. Young Members PPG
MS to re-establish contact with Chelsea to arrange to attend young group to try and gain younger members.

AB daughter happy to join PPG after she has finished her exams.
If young people join they are more likely to encourage other young members to join.

Will Harris and St Marks Secondary Schools be willing to put notices up to advertise the PPG?

PPG needs members in the 20-40 age group.

PPG members to volunteer to go to Youth Parliament to explain role of PPG and see if any want to join.

6. Newsletter

A new newsletter should be produced shortly. Perhaps every quarter.

Content to be included ?Invite for 18-40 to PPG, Opening Ceremony, Back Pain event, One You Merton, Dementia Friends, Hub and Social Prescribing.

A link to the newsletter should be put on the website.