

<b>Friends and Family Questionnaire report</b>		
Month: <b>February</b>		
	<b>Physical</b>	<b>Online</b>
Extremely Likely	5	0
Likely	0	0
Neither Likely nor unlikely	0	0
Unlikely	0	0
Extremely Unlikely	0	0
Don't know	1	0
Total replies:	6	
<b>Comments:</b>		
<p>'Satisfied with the service I received, both administrative and medical.'</p> <p>'The morning walk-in surgery gives you confidence that you can see a GP if unwell. You can call your GP and discuss a concern and they always call you back. Reception staff are well informed, helpful and professional. Also if you wish to see a specific GP an appointment can be made to see them. The nursing staff are also very professional and focus on aspects of prevention.'</p> <p>'Wendy and her team are so happy to help you.'</p> <p>'The GP surgery is very helpful. I can get appointments easily when I need it. Can be seen without going to A&amp;E. The same for my family.'</p> <p>'I like everything. This is a very good service.'</p> <p>'One way of improving service is to let patients know when they would have to wait longer than expected.'</p>		