

Friends and Family Questionnaire reportMonth: **March 2019**

	Physical	Online/Text
Extremely Likely	1	9
Likely		5
Neither Likely nor unlikely		1
Unlikely		
Extremely Unlikely		
Don't know		
Total replies:	1	15

Comments:

"The Clinical Pharmacist is excellent. Discusses issues thoroughly".

"Polite and friendly staff members who are very helpful".

"Was very happy as my diabetic nurse did treat me very well".

"That was nice and straight forward appts for fasting blood test".

"The staff are friendly and very helpful from the receptionists to the doctors".

"Fantastic service and excellent caring".

"The lady at reception who greeted me was such a lovely person and also the Nurse my son was seen by was lovely and took time to see me after I was running late to get to the appointment. This surgery is the best surgery I have been to. Thank you".

"Always get good service and treatment whoever you see".

"Very friendly and knowledgeable".

"The services are standard with minimum delay".

"The staff are professional and conscientious, they try everything to adjust to our requirements".

"It's always good".

"Very helpful and easy to get appointments with the doctors".