Friends and Family Questionnaire report  Month: November 2018		
	Physical	Online
Extremely Likely	9	2
Likely	3	0
Neither Likely nor unlikely	0	0
Unlikely	0	0
Extremely Unlikely	2	0
Don't know	0	0
Total replies:	0	0

## Comments:

- "The staff are polite and understanding and always help if they can. They always try to go the extra mile".
- "I felt Valued and the Dr took time to listen and to explain all my questions. The receptionists were friendly and efficient".
- "I like the walk-in, able to see a GP".
- "Very Helpful staff, professional".
- "I like the surgery Doctors & reception".
- "It's a good surgery".
- "Because it's an outstanding practice and the care is the best".
- "Good Doctors".
- "Quick service and Friendly Doctor".