Friends and Family Questionnaire report Month: October 2018		
Physical	Online	
1	2	
0	0	
0	0	
1	0	
1	0	
0	0	
0	0	
	Physical 1 0 0 1 1 0 1 0 0 0 0 0 0 0 0 0 0	

Comments:

"Always express duty of care, make me feel at home. All the staff are my family both Doctors and Reception Staff."

"Waiting so long! And appointment has been cancelled same day." "Having to wait 3 / 4 weeks for an evening appointment."