Wide Way Medical Centre 15 Wide Way, Mitcham, Surrey. Telephone: 020 8623 1300 CR4 1BP

Telephone: 020 6023 1300 CR4 18F

Patient Participation Group Meeting 13/12/2016

Present – Mohan Sekeram (MS), Leon Bell (LB), Yvonne Goodwin (YG), Patricia Jackman (PJ), Anutope Ogunbambo (AO), Joseph Uwagba (JU), Hamed Khan (HK), Avril Borg (AB), David Chung (DC).

1. Introductions

2. PPG Presentation

MS presented PowerPoint Presentation outlining what PPG is and its role within the Practice. The Priority areas for 2016/17.

Car Park

Group suggested that the car park be for staff and disabled patients only. Is there a possibility of having barriers installed.

Council to put sign up that there is a concealed entrance as people speeding along Wide way and can make it very dangerous to exit car park, Safer neighbourhood team to asked to come and make presence known to deter the speeding traffic.

3. Social Prescribing

MS explained what this was and group as whole agreed that this was a good idea and suggested that Wide Way join up with Commonside. Group suggested ideas for those that were unable to do activities in early evening such as Lunchtime Walking Groups.

4. Workforce

MS informed group that Practice will be expanding and as a result of this the workforce will be growing so will be able to offer more services to patients. Also that we were expanding in population so need for extra space was definitely needed.

5. Priority Area

Group as a whole has suggested that one of our priority areas should be depression/anxiety among youths in this area and that the possibility of a resident psychotherapist be considered.

6. Chair

A new chair will need to be appointed for the PPG. MS has volunteered for the first few meetings but a Chair will be decided by the group within the next few meetings. 7. A.O.B – The group would like increased communication between the Practice and the patients, possibly a quarterly newsletter to update those who do not attend the Practice regularly what is happening.

Update of the registration forms to include email addresses as everyone checks emails on a daily basis.

PPG

It was suggested that some younger members be invited to join the PPG as they will have different view of the practice and may have different ideas. A preliminary meeting with the younger members first, so not to feel intimidated by the older members. Possible meet with the Youth council of the area to see if they will willing to join our PPG.

Meetings
Meetings are to be scheduled Bi-monthly.

8. Next Meeting Date 21st February at 18.30pm