

## Wide Way Medical Centre

### Patient Participation Group Meeting

January 2020

Welcome & Introductions	Mohan Sekeram, Dawn Defontaine , Lynne C, David C, Yvonne G
Practice Update	Nicole Lau, Social Prescriber joined the team in January. Nicole will be working with us on Fridays in addition to Ray's Thursday clinic. The group congratulated Dr Sekeram on Merton's success with Social Prescribing.
Patient Participation Group Update	
Wide Way Walkers	Unfortunately the last 2 walks have been cancelled due to lack of attendance. The group agreed to postpone the February walk and meet again in March. Agreed date of next walk 5 <sup>th</sup> March 2020.
Mince Pie Morning	Thanks to Lynne and David for hosting the Mince Pie morning. We had 3 new members join the PPG and 1 person interested in the walk. The team were able to promote the use of the online services and were on hand to support patients with signing up. The group agreed these events are a really effective way of engaging with patients about the PPG. Agreed the next event will be a Easter PPG event on 3 <sup>rd</sup> April from 9am-11am. Dawn will provide treats.
Notice Boards	Yvonne has very kindly volunteered to help revamp the display boards in the practice. Dawn to collect materials and contact Yvonne with a date.
Recruitment for the PPG	The group discussed the challenges we face with recruitment and retention of members. Agreed the PPG needs to be promoted outside of the surgery to engage with the wider patient group. Dawn to update the PPG leaflet so members can distribute locally (cafes, library, pharmacy etc) Dawn is also working with the website developers to make the PPG section of the website more engaging. The practice can also run a text campaign to invite patients to join. David has registered with the NAPP, a national network of Patient groups who can offer support to our PPG. While these resources are really useful it was felt we have enough local knowledge and resource to carry the group forward we just need to drive the numbers up and keep the group engaged.
Dates for the diary	Wide Way Walkers – 5 <sup>th</sup> March 11am Easter PPG – 3 <sup>rd</sup> April 9-11am PPG meeting – Friday 6 <sup>th</sup> March 4-5pm